

PRESS RELEASE

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American Global Continues Expansion of Claims Practice, Welcomes Lisa Manzer as Vice President

With an ongoing commitment to provide outstanding claims advocacy and support, American Global continues to expand the depth and breadth of its claims department

Atlanta, GA – At American Global, growth has always been driven by its people. The firm continues to invest in experienced, highly specialized professionals who broaden its capabilities, strengthen client relationships and strive for excellence in client service. Reflecting on that philosophy, American Global is pleased to welcome Lisa Manzer as Vice President, Claims, based in the broker's Atlanta office.

Lisa joins an established Claims team built around technical expertise, deep construction knowledge and strong client advocacy. By leveraging new resources, technology and data analytics, American Global provides clients with valuable, proactive support and an enhanced claims experience. With more than 25 years' experience in claims leadership, TPA governance, litigation management, coverage analysis, reserving, operational excellence, and cross-functional collaboration with underwriting, actuarial, legal, compliance, and executive leadership teams, Lisa will further broaden the team's technical capabilities and increase capacity.

In her role at American Global, Lisa will advise clients on complex, high-exposure claims involving catastrophic bodily injury, construction, environmental, transportation, professional liability, and other technically challenging matters. She will also provide strategic guidance on coverage analysis, liability assessment, litigation management, risk transfer, and claim resolution while partnering with clients, carriers, and defense counsel to achieve the best possible outcomes.

Anthony Terranova noted that *"Lisa's extensive carrier-side experience and technical expertise will strengthen American Global's growing Claims practice and enhance our ability to deliver sophisticated claims advocacy and strategic consulting on our clients' most significant and complex losses. Adding senior claims executives in other regions not only aligns with American Global's growth strategy, but it improves oversight and expands local claims knowledge that will better serve our clients. We are thrilled to have her on our team."*

Lisa also welcomes the opportunity, saying, *"I am truly excited to join American Global and become part of such a talented and experienced team. I have been particularly impressed by the exceptional level of client support and advocacy that is at the core of American Global's culture. There is a genuine focus on the client in everything the organization does—from understanding their individual needs to providing responsive, strategic support and delivering the best possible outcomes. I look forward to bringing my experience and perspective to the Claims team and am thrilled to be part of an organization with such a strong commitment to putting its clients first and delivering exceptional service."*

Prior to joining American Global, Lisa held senior leadership positions with several leading insurance organizations, including Arch Insurance, Skyward Specialty and AXIS Insurance. Throughout her career, she has managed complex casualty claims and led national claims operations involving high-severity losses, construction, New York Labor Law, environmental, energy, transportation, professional liability, and large self-insured and captive programs. She has built and led high-performing claims organizations, developed technical training programs, implemented operational improvements, and managed complex, high-exposure claims throughout the United States and Canada.

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About American Global

American Global is one of the largest privately held insurance and surety brokerage firms in the U.S. specializing in all aspects of construction risk management. We support contractors, owners, and developers throughout the entire scope of their project and across every milestone of their business, protecting against the risks and exposures specific to the construction industry. American Global has multiple offices across the United States, as well as Canada, England, and Italy, to serve clients throughout North America, Latin America, the United Kingdom, and Europe.